| -3 Traits               | -2 Traits                    | -1 Traits                   | CHARACTER  | +1 Traits                | +2 Traits                 | +3 Traits               |
|-------------------------|------------------------------|-----------------------------|--|--------------------------|---------------------------|-------------------------|
| Positive Thinking       | Obeys the Rules              | Lively Attitude             | Leadership     A leader is the first to step out and be a social influence.     Define leadership?     Leadership is optimistic when it?     Which best describes leadership?                                      | Serves Others            | Encourages<br>Others      | Sponsors Vision         |
| Upbeat<br>Assertiveness | Market Trends &<br>Forecasts | Entertainment and<br>Energy | 2. Influence Influence is a power that affects actions, behavior, and opinions.  - What influences decisions most?  - Which influences careers the most?  - Which is the best source of influence?                 | Others'<br>sensitivity   | Inspiration               | Knowledge               |
| Authority<br>Motivated  | Position Motivated           | Adoration<br>Motivated      | <ul> <li>3. Motivation</li> <li>Motive is a reason or incentive to act or accomplish something.</li> <li>Choose a motivation?</li> <li>What motivates the best?</li> <li>Motive is best when fueled by?</li> </ul> | Self-Motivation          | Group<br>Motivation       | Insight<br>Motivation   |
| CEO/founders            | Procedure                    | Character                   | 4. Promotion  To promote is to advance or encourage a quality.  - What should be promoted?  - Choose the best thing to promote?  - We should always promote  | Value                    | Employees                 | Vision                  |
| Persona                 | Superiors                    | Charm                       | 5. Trust Trust is an active faith in a principle of value Trust only one thing What should people trust most? - We function better when we trust   | Self                     | Team                      | Truth                   |
| Sense of Influence      | Sense of Fear                | Sense of<br>Attractiveness  | 6. Emotional Sense Emotion is your awareness of self and others What are we aware of most? - Emotional awareness is? - Emotionally aware means having a  | Sense of<br>Satisfaction | Sense of<br>Connection    | Sense of<br>Cooperation |
| Joke when questioned    | Evade when questioned        | Answer with a question      | 7. Questioning  To question is to interrogate or examine ideas.  - Pick the best approach to questioning?  - How do we deal with questions?  - What do we do when questioned?                                      | Question self            | Question others           | Question<br>meaning     |
| Follow the rules        | Follow authority             | Follow blindly              | 8. Agency Agency is freedom to choose with informed consent What do we choose to follow most? - How is freedom best expressed? - What do cultures follow most?   | Follow the heart         | Follow the spirit         | Follow principle        |
| Simple<br>conclusions   | Power                        | Facts and data              | 9. Intelligence Intelligence is light (understanding) and knowledge (mechanics) - Which describes human intelligence? - Our minds see what the most? - People are intelligent because they see                     | Basic value              | Out-of-the-box<br>ideas   | How things relate       |
| To get control          | To make a profit             | To get esteem               | 10. Objectives  The objective is the purpose, goal or target.  - Which best defines an objective?  - The objective of most organizations is  - The objective of all employees is                                   | To add value             | To support value creation | To conserve value       |
| Expert                  | President                    | Popular vote                | 11. Decisions  A decision is a final judgment or ruling.  - How are decisions made in companies?  - How do groups make decisions?  - The only way to make the best decisions is by                                 | Personal choice          | Open discussion           | Common consen           |
| Intimidate for          | Ignore objections            | Play down                   | 12. Discussion  A discussion is a conversation or consideration in writing or speech   | Listen to                | Encourage                 | Know how to             |

A discussion is a conversation or consideration in writing or speech.

Choose how companies engage discussion.The effective way to deal with objections is to...The way leaders handle questions is to...

object

objections

objections

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agreement

objections